

MERITS SCOOTER & POWER CHAIR WARRANTY

Goldfern Mobility, on behalf of Merits Health Products, warrants these Mobility Scooters and Power Chairs against defects in materials and workmanship for a designated period from the date of purchase by the reseller you purchased from. Warranties are subject to certain limitations and exclusions as defined below and supported throughout New Zealand by Goldfern Mobility Ltd.

Goldfern Mobility will, at their sole discretion, repair or replace parts found upon examination by an authorised representative of Goldfern Mobility, to be defective in material and/or workmanship. No warranty work is to be carried out without prior approval from Goldfern Mobility. Doing so may result in voiding the warranty.

Evidence that suggests the mobility scooter has not been used for its intended purpose, or has been subject to alterations and/or damage caused by the user or through unauthorised repair work, may also void the warranty.

Goldfern Mobility reserves the right to repair rather than replace.

Two-Year Limited Warranty

Structural Frame Components, Including but not limited to

- Main Frame
- Seat Post
- Fork
- Tiller Frame

One-Year Limited Warranty

Drive Components, Including but not limited to

- Motors
- Transaxle
- Brake
- Electronics

18 Month Extended Warranty (Pro-rata)

Battery and Battery Charger components supplied with your Merits Mobility Scooter or Power Chair are covered by a separate warranty offered by the battery and battery charger manufacturer. This is for a period outlined below from the date of purchase by the reseller. In addition, Goldfern Mobility will provide an extended pro-rata warranty for a further 6 months, providing cover in the event of failure as follows:

- 0-12 months – 100% replacement of parts cost
- 12-15 months – 67% replacement of parts cost
- 15-18 months – 33% replacement of parts cost

Warranty Registration

Name: _____

Date of purchase: ____ / ____ / ____

Phone: _____

Authorised Dealer: _____

Street Address: _____

Model: _____

Serial #: _____

Suburb: _____

Please complete and return to:

Town/City: _____

Goldfern Mobility,
PO Box 277,
Palmerston North

Signature & Date: _____

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Warranty Exclusions

This warranty does not extend to those items which may require replacement due to normal wear and tear:

- ABS Plastic shrouds
- Brake pads
- Motor brushes
- Tires and tubes
- Upholstery and seating
- Fuses/bulbs
- Abuse, misuse, accident or negligence
- Battery fluid spillage or leakage
- Commercial hireage, or use other than normal
- Improper operation, maintenance, or storage

This warranty does not extend to damage arising via:

- Circumstances beyond the control of Goldfern Mobility
- Unauthorised repairs or modifications
- Abuse, misuse, accident or negligence
- Battery fluid spillage or leakage
- Commercial hireage, or use other than normal
- Improper operation, maintenance, or storage
- Delivery to and from an authorised Merits / Goldfern Mobility stockist or service contractor

Note: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period, incorrect charging, or worn out through heavy use is not covered under warranty.

We recommend you have your Merits Mobility Scooter / Power Chair serviced regularly by you local authorised stockist or service contractor, every 6 months depending on usage. Choosing not to follow suggested service intervals could void the warranty, if a fault could have been avoided by doing so.

Goldfern Mobility agree to fulfil our obligations under the Consumer Guarantees Act 1993.